

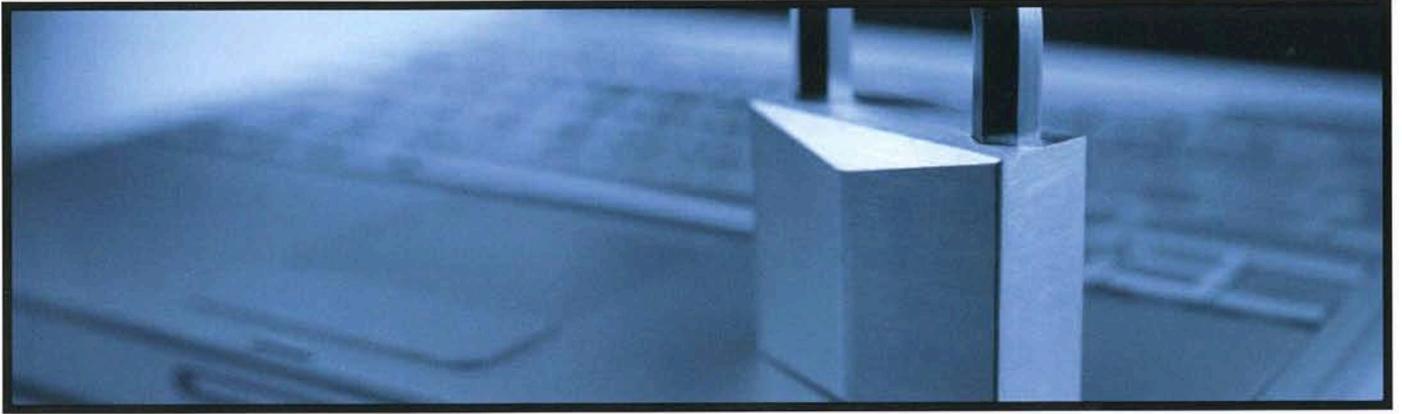


**Arch NetSafe®**

Your Network Security and  
Privacy Coverage Solution

Offered by





**Arch NetSafe®**



### **Arch NetSafe®**

As the means of conducting business evolve, so do the risks and exposures, albeit at a far greater pace.

**Arch NetSafe®** is a specialty product providing affirmative grants of coverage for internet media, network security and privacy violations resulting from various 3rd and 1st party exposures. NetSafe was designed and continues to evolve as a way for organizations to transfer and manage their (cyber) network security and privacy risks.

Arch Insurance Group's evolving Network Security & Privacy coverage – **Arch NetSafe**, is a comprehensive standalone Network Security & Privacy policy form designed to protect our Insureds from the ever evolving exposures tied to the integrity of their Networks including those arising from the threat of a privacy breach or violation.

**Arch NetSafe** protects a company's enterprise network including their data assets (corporate information systems, client & business information, and individuals' personally identifiable information) from network security exposures (e.g. computer viruses, denial of service attacks, cyber extortion, unauthorized access, regulatory actions, etc.).

#### **► Insuring Agreements:**

##### **3rd Party:**

- Internet Media Liability
- Network Security Liability
- Privacy Violation Liability
- Full media and Errors & Omissions coverage provided via endorsement

##### **1st Party:**

- Computer Network Business Interruption Coverage
- Data Loss Coverage
- Cyber Extortion Coverage
- Security Breach Notice Coverage
- Crisis Management, Regulatory, and Credit Monitoring Coverage

#### **► Key Advantages include:**

- Expertise—Arch has written this type of coverage since 2002, one of the 1st markets to offer this product.
- Greater flexibility in coverage; ability to manuscript coverage to ensure our Insured is adequately protected.
- These exposures require immediate action and often cannot be handled by traditional claims handling means. Arch underwriters work closely with their Claim Manager and outside experts to ensure that each incident is met with decisive action as a unified front with the Insured and broker.
- Arch writes the coverage on an open brokerage basis. The broker deals directly with the decision-maker; more simplified process.
- Third party assessment available on an account by account basis and paid for by Arch.
- Insureds gain access to eRiskHub; the eRisk Hub® portal is an online service founded and managed by NetDiligence®.



### ► **A Highly Specialized Web Portal to Help Prevent, Report and Recover Cyber Losses**

The eRisk Hub<sup>®</sup> is a value-added service that supports the privacy and network security needs of our policyholders.

The portal provides basic network security and specialized e-risk management resources to help you prevent data breaches and privacy violations from occurring, but its primary value is after a breach occurs. Because regardless of how privacy- and security-focused your organization is, you will probably experience a breach event at some point in the future.

How prepared are you? When/how should you report the crime, what help do you need to recover, which providers are qualified, how do you contact them, what it will cost? The eRisk Hub answers these questions, which means you can respond to incidents quickly and minimize the exposure.

The eRisk Hub portal is an internet-based service that features news, content and services from leading practitioners in risk management, computer forensics, forensic accounting, crisis communications, legal counsel, and other highly-specialized segments of cyber risk.

### ► **Powered by NetDiligence<sup>®</sup>**

A leading cyber risk assessment services company, the eRisk Hub is a safety net that complements and bolsters your existing incident response and business continuity plans. Using the portal as an extension of your intranet, your risk manager, IT manager, and compliance or privacy officer can:

- Stay abreast of changes in the legal and regulatory environment
- Keep informed of emerging and changing threats
- Discover ways to improve security and privacy practices
- Develop a breach recovery plan
- Find qualified external resources when needed

## KEY FEATURES OF THE e R I S K H U B<sup>®</sup>



### ► **Incident HELP Hotline**

The Incident HELP Hotline, staffed by security experts, provides immediate triage assistance in the event of a breach.

### ► **News Center**

The News Center keeps you up to date with cyber risk stories, security and compliance blogs, security news, risk management events, and helpful industry links.

### ► **Learning Center**

The Learning Center contains best-practices articles and white papers written by leading technical and legal experts on compliance, network security, privacy and breach recovery.

### ► **eRisk Resources Directory**

From security consultants, to PCI and FACTA experts, to forensic investigators, to e-discovery specialists, the eRisk Resources Directory helps you quickly find external resources with deep expertise in pre- and post- breach disciplines. Information about their services, pricing, and key personnel is provided.

► **Prevention**

- Learn best practices in cyber risk management
- Monitor breach activity and trends through email alerts and news service
- Obtain an objective assessment of security & privacy readiness
- Get a network vulnerability scan
- Obtain help in developing or refining a privacy policy
- Download risk management forms & documents
- Create a crisis communications plan

► **Recovery**

- Call the HELP hotline
- Find attorneys experienced in breach notification, e-discovery, and regulatory compliance
- Engage computer forensics specialists to investigate a breach
- Locate security experts to remediate from an attack and harden security
- Obtain credit monitoring services for affected employees, customers or members
- Retain a public relations firm with experience in managing breach communications

**SERVICE**



Beyond our highly competitive form, Arch completes the insurance solution by delivering high performance services that strengthen a company's ability to effectively mitigate and manage risk. Our professionals are the key—extensive industry expertise and a specialized focus on private company exposures position us to achieve results.

- Underwriters—Dedicated staff that underwrite only private company accounts
- Claims Examiners—prompt and efficient service by in-house legal experts
- Timely, accurate and customized quotes, binders and policies

**FINANCIAL STRENGTH**



Arch Insurance Company, a member of Arch Insurance Group, is rated 'A' (excellent) by A.M. Best Company, giving clients confidence in the financial strength of their insurance carrier.



FOR MORE INFORMATION and to find a contact in your area, visit us on the web at: [www.mcneilandcompany.com](http://www.mcneilandcompany.com)

Arch Insurance Company (a Missouri corporation, NAIC # 11150) had admitted assets of \$1.8 billion, total liabilities of \$1.2 billion and surplus to policyholders of \$642.1 million. Arch Specialty Insurance Company (a Nebraska corporation, NAIC #21199) had admitted assets of \$415.5 million, total liabilities of \$100.5 million and surplus to policyholders of \$315.0 million. Arch Excess & Surplus Insurance Company (a Nebraska corporation, NAIC # 10946) had admitted assets of \$29.1 million, total liabilities of \$3.2 million and surplus to policyholders of \$25.9 million. All figures are as shown in each entity's respective Quarterly Statement ended March 31, 2010.